

HEALTHCARE SCHEDULE - SAAS

This Healthcare Schedule (“Healthcare Schedule”) forms a part of the Hyland Master Agreement or any other agreement entered into between Customer and Hyland (the “Agreement”) which incorporates this Healthcare Schedule by reference.

All capitalized terms used in this Healthcare Schedule shall have the meaning ascribed them in this Healthcare Schedule or, if not defined in this Healthcare Schedule, the General Terms Schedule. If any capitalized terms used herein are not defined in this Healthcare Schedule or the General Terms Schedule, they shall have the meaning ascribed to them elsewhere in this Agreement.

“Ambulatory Surgery Centers” means a facility that performs outpatient surgery and/or procedures (i) to which Customer grants access to Customer’s EPIC system; and (ii) for which Customer has paid to Hyland the requisite fees as described in the Healthcare Customer Schedule.

“Community Connect Physician Practice” means a physician practice (i) to which Customer grants access to Customer’s EPIC system; and (ii) for which Customer has paid to Hyland the requisite fees as described in this Healthcare Schedule.

“Community Connect User(s)” means: Small Community Connect Hospital(s); Community Connect Physician Practice(s); and Ambulatory Surgery Centers.

“Small Community Connect Hospital” means a hospital (i) which has less than two hundred and fifty (250) licensed beds (as most recently reported by Customer for such hospital), (ii) to which Customer grants access to Customer’s EPIC system; and (iii) for which Customer has paid to Hyland the requisite fees as described in this Healthcare Customer Schedule.

1. ADDITIONAL TERMS.

1.1 Use by Community Connect User. In addition to the grant of access to the Hyland Cloud Service in the SaaS Schedule, such Hyland Cloud Service may also be used by a Community Connect User solely to manage its own medical records function through Epic.

1.2 Indemnification. Customer understands and agrees that Community Connect Users may use the Hyland Cloud Service only in compliance with the terms of the Agreement, and that Customer shall indemnify Hyland from and against all claims, liabilities, losses, damages and costs, including, but not limited to, reasonable attorneys’ fees and court costs, which are suffered or incurred by Hyland and arise from or in connection with the breach or noncompliance with the terms of the Agreement by any Community Connect User.

2. PAYMENT TERMS FOR COMMUNITY CONNECT USERS.

2.1 SaaS for Small Community Connect Hospitals. For each Small Community Connect Hospital to which Customer wishes to grant access to the Hyland Cloud Service as a Community Connect User, Customer shall pay SaaS Fees in an amount determined by multiplying the number of licensed beds for such Small Community Connect Hospital (at the time of such payment) for such Small Community Connect Hospital) by Hyland’s then-current Small Community Connect Hospital SaaS Fee. Thereafter, from time to time, but no less than annually, Customer shall report to Hyland the number of licensed beds for each Small Community Connect Hospital that is a

Community Connect User hereunder. If the number of licensed beds of such Small Community Connect Hospital increases based upon the reports contemplated herein, Customer shall pay additional SaaS Fees to Hyland in an amount equal to the number of such additional licensed beds, multiplied by Hyland's then-current Small Community Connect Hospital SaaS Fee. Customer may not transfer or reassign license rights between Small Community Connect Hospitals, and shall not be entitled to a refund or credit if the number of licensed beds decreases at any time.

2.2 SaaS Fees for Community Connect Physician Practices. For each Community Connect Physician Practice which Customer wishes to grant access to the Hyland Cloud Service as a Community Connect User, Customer shall pay additional SaaS Fees in an amount determined by multiplying the number of physicians in such practice (at the time of such payment) by Hyland's then-current Community Connect Physician Practice SaaS Fee. Thereafter, from time to time, but no less than annually, Customer shall report to Hyland the number of physicians in each Community Connect Physician Practice that is a Community Connect User hereunder. If the number of physicians in such practice increases based upon the reports contemplated herein, Customer shall pay additional SaaS Fees to Hyland in an amount equal to the number of such additional physicians, multiplied by Hyland's then-current Community Connect Physician Practice SaaS Fee. Customer may not transfer or reassign license rights between Community Connect Physician Practices, and shall not be entitled to a refund or credit if the number of physicians decreases at any time.

2.3 SaaS Fees for Ambulatory Surgery Centers. For each Ambulatory Surgery Center to which Customer wishes to grant access to the Hyland Cloud Service as a Community Connect User, Customer shall pay additional SaaS Fees in an amount determined by multiplying the number of operating/procedure rooms for such Ambulatory Surgery Center (at the time of such payment) for such Ambulatory Surgery Center by Hyland's then-current Ambulatory Surgery Center SaaS Fee. Thereafter, from time to time, but no less than annually, Customer shall report to Hyland the number of operating/procedure rooms for each Ambulatory Surgery Center that is a Community Connect User hereunder. If the number of operating/procedure rooms of such Ambulatory Surgery Center increases based upon the reports contemplated herein, Customer shall pay additional SaaS Fees to Hyland in an amount equal to the number of such additional operating/procedure rooms, multiplied by Hyland's then-current Ambulatory Surgery Center SaaS Fee. Customer may not transfer or reassign license rights between Ambulatory Surgery Centers, and shall not be entitled to a refund or credit if the number of operating/procedure rooms decreases at any time.

3. TERM; TERMINATION. This Healthcare Schedule will be in effect for so long as the Customer's SaaS Schedule, and will terminate upon any termination of Customer's SaaS Schedule.